



Online individual music tuition Parent - Teacher - Student Agreement

In these extraordinary times, we need to set out an agreement for online lessons for children. We expect everyone involved in the online lessons to adhere to the points below, that is, parent, student and teacher.

Please report any worries to Lindsay MacKenzie on mail@matrixmusicschool.co.uk.

In order for lessons to have the very best chance of success please make sure the piano and device is set up in an area of your home that is appropriate for this purpose and where little disturbance will occur. Please ensure everything is ready to hand for the start of the lesson - that includes music books and a pencil. As we get better at this, teachers may be in a position to advise on how to change your settings to get the best sound quality and so forth.

An adult should be present in the room or within earshot of the lesson and should start and end the video call.

The call should be made through the parent/adult's account.

Everyone on camera should be appropriately dressed.

Recordings of lessons and photos of teachers or students must not be taken.

Any online messages sent should be to a parent's account, or made with a parent present in a group chat.

Please be aware that this document will necessarily be under review during this period of closure, and that updates to our procedures may be made in order to improve the remote education experience for students and teachers.

March 2020